



RE: Restoration/Remodeling Services

Dear Sir or Madam,

I'm writing today in follow up to the services recently provided by Blu SKY Restoration Contractors. I would like to take this opportunity to thank you for your business and confidence in our company. We value customers like you and want to ensure that we have met our "Cloud 9 Commitments" and that you received excellent treatment from our staff.

The following is a brief customer service survey that helps us gauge how we are doing. If you would, please take a brief moment to fill out our survey and return it in the self-addressed stamped envelope provided.

Were We?	very unsatisfied	completely satisfied
• Professional & Knowledgeable	1 ___ 2 ___ 3 ___ 4 ___ 5 ___	
• Honest	1 ___ 2 ___ 3 ___ 4 ___ 5 ___	
• Empathetic & helpful	1 ___ 2 ___ 3 ___ 4 ___ 5 ___	
• Timely with schedules and appointments	1 ___ 2 ___ 3 ___ 4 ___ 5 ___	
• Quality Conscious	1 ___ 2 ___ 3 ___ 4 ___ 5 ___	
• Good Communicators	1 ___ 2 ___ 3 ___ 4 ___ 5 ___	

Would you hire us again? Yes / No (please circle)

May we share your feedback with others? Yes / No (please circle)

Any suggestions on how we can improve our service or comments on a job well done?

At Blu SKY, we not only want to be better, we want to [MAKE IT BETTER]. With that said, here is a small token of our good will, wishing you better luck in the future! As always, please let me know if I can be of help in any way at all.

Best Wishes,

Terry L. Shadwick, President

Blu Sky Restoration Contractors

Sales: ___ PM: ___
Insurance: _____
Adjuster: _____