



SUCCESS STORY | roofing

GREENWAY PLAZA

LOCATION: Denver, CO **SERVICES:** Water Restoration
JOB SIZE: \$150,000 Roofing Liability Case

PROJECT:

Liability claim from the owners against a competing roofing contractor who removed their roof with imminent rain in the forecast. Water leaked into 10 occupied spaces plus several vacant retail, restaurant and office units causing extensive interior damage.

CHALLENGES:

After initial repair and reconstruction by previous roofing contractor, reflooding occurred after two days of water mitigation and structural drying. Several businesses were being affected by both occurrences.

RESULTS:

Staffing was made appropriate to accommodate the needs of all the tenants while making sure the owners were communicated with effectively throughout the process. The main objective was to minimize business interruption and ensure employees had a safe environment to work in, while completing the task quickly. The project was finished in only six days and because of the customer service and professionalism, a regional service agreement for 72 additional locations was secured.

REFERENCES:

“After watching you and your team working this difficult situation, I would like to discuss how we can use your services in the future.” Gary St. Pierre – *Little Caesers*®

“I would be happy to refer your company to my tenants when they are requesting an emergency services company.” Bob Vollman – *Owner – State Farm*® Agency

